

GENERATION 3 | 3-PHASE







A TRUE MULTITASKER Battery and Solar Inverter in One

The 3-phase GivEnergy Hybrid Inverter is a battery inverter and solar inverter in one unit, meaning that the battery is AC and DC coupled.

It can be coupled directly with solar panels to generate usable electricity in the property, as well as store any excess energy in the battery for later use. It features easy plug and play installation and on / off grid phase balancing.

Additionally, it will minimise import by discharging to meet demand in the property with a discharge rate of up to rated power.

Specifications

Dimensions 658H x 214D x 480W (mm)

Charge / Discharge Efficiency

Weight

97.5% / 97%

installations.

PV Max. Efficiency

Environmental category

Suitable for outdoor and indoor

Indoor installation must follow

AS/NZS 5139:2019, please read it before doing any installation.

35 Kg

97.6%

Warranty 10 years

Operational temperature -25°C - 60°C (derating at 50°C)

Start Up Voltage 200V

MPPT voltage range 200V-850V

Max. DC Input Power 6.0kW - 9kW 8.0kW - 12kW 10.0kW - 15kW 11.0kW - 15kW

OVERVIEW

1



Item	Item Name	Qty
A	Inverter	1
В	Wall Mounting Bracket	1
С	Mounting Bracket Fixings	5

Introduction

All information contained in this booklet refers to the assembly, installation, commissioning, and maintenance of the Generation 3, 3-Phase Hybrid Inverter. Please retain this manual for future reference. **Legal Disclaimer:** This document is the property of GivEnergy, reproduction is prohibited.

Installation Requirements

Installation of all GivEnergy equipment must be carried out by a GivEnergy Approved Installer.

Unit Information

The 3-Phase Hybrid Inverter is a battery and PV inverter in one. It is bi-directional, meaning it can charge from the grid (AC coupled) and from solar (DC coupled).

Storing the Inverter

The unit must be stored in its original packaging at temperatures between -30°C - 60°C. Do not stack more than 4 units on top of each other.

Packaging Contents

When unpacking, please check the following:

- There are no missing accessories from the packaging list
- The model and specification of the inverter's nameplate match the order specifications

If any damaged or missing parts are found, please contact GivEnergy on **1300 GIVENERGY (1300 448 363)** or email **info.aus@givenergy.com** immediately. Returns must be provided in original or equivalent packaging. The cardboard packaging is recyclable.





Item	Item Name
A	Power Flow Direction Indicators
В	All in One Battery Connection
С	PV Input Switch
D	PV Input Terminals
E	WiFi or 3G/4G Module (USB Port)
F	LC, RS485, METER, LAN, CAN, DRM
G	AC Supply Terminals (Right) and EPS Terminals (Left)
Н	Serial No.
I	WiFi Serial No. and Verification Code
J	Warning Signs Label
К	Specification Label



Safety Instructions

Extra care and attention must be taken when installing and maintaining any GivEnergy equipment. The system is capable of retaining a high voltage, even when disconnected.

- If you suspect something is wrong with the battery, contact GivEnergy on 1300 GIVENERGY (1300 448 363) or email info.aus@givenergy.com.
- If any damaged or missing parts are found, please contact GivEnergy on 1300 GIVENERGY (1300 448 363) or email info.aus@givenergy.com immediately. Returns must be provided in original or equivalent
- All electrical installations must be carried out by a qualified and registered Electrician and in accordance with the IEE Wiring Regulations
- During operation, the heat sink may become hot. Do not touch the heat sink at the sides, or the top of the inverter when in operation
- The inverter is designed to be connected to the grid; connecting your inverter to a generator or other power source can result in damage to the inverter or external devices
- All GivEnergy equipment must be installed by a GivEnergy Approved Installer



The inverter must be installed in an easily accessible location, the status display must be visible and not obstructed



Please ensure that the wall to be mounted on is sufficient enough to hold the weight of the inverter and battery pack



The inverter must be installed in a well ventilated area, the ambient temperature should be below 40°C to ensure optimal operation



The inverter must be installed vertically with connections always positioned at the bottom, never install horizontally, and avoid tilting the unit



Do not install in direct sunlight or near water sources



Mount the inverter at least 3 feet above ground level (outside only)

Precautions

- Only GivEnergy supplied battery cables must be used
- Only GivEnergy batteries should be connected to our inverters
- Reversed polarity will damage the inverter
- The battery must be installed in accordance with the Battery Installation Guide

The ambient temperature for the installation of the inverter should be above - 25° C , below 60° C , and the humidity should be between 0% and 100%.



Max. 60℃ Min. -25℃

RH. 0% ~ +100%

For outdoor installation, a rain cover should be installed above the inverter. It should be installed in a place that avoids direct sunlight and maintains ventilation.



Battery Terminal Introductions



NO	Terminal Description
1	The positive pole, connected to an battery.
2	The negative pole, connected to an battery.
3	Built-in communication terminals, CANBUS, CAN-L
4	Built-in communication terminals, CANBUS, CAN-H

HANDLING GUIDE

This guide provides step-by-step instructions for the proper handling, transportation, and unpacking of the Gen 3 3 -phase hybrid inverter. It also includes guidelines for dealing with packaging damage should it occur during transit. Please follow these instructions carefully to ensure the safety of the product and the installer.

Packing size



710 mm

Packing weight







Pallet presentation

- The GivEnergy GEN3 3phasehybrid inverter is presented on pallets
- Each pallet contains 16 units
- The inverters are arranged in 4 PCS per layer, and the pallets can be stacked 4 layers high

Stacking pallets

- When stacking pallets, ensure that the bottom pallet is on a flat, stable surface
- Do not stack more pallets than recommended to prevent damage to the lower batteries and to maintain stability during transport

Safe unloading of the pallets

- Use appropriate lifting equipment, such as a forklift or pallet jack, to safely unload pallets from the delivery vehicle
- Ensure that the unloading area is clear of obstacles and is on a level surface
- F Exercise caution when removing pallets from the vehicle to avoid injury or damage to the batteries

Safe unloading of the pallets

product

- Avoid dropping or mishandling the boxes, as this can lead to damage to the batteries
- Examine the box for any symbols or labels, follow these instructions carefully to ensure the proper orientation and handling of the product delivery vehicle:



with care

Safe transport in installer vehicles

- When transporting the batteries in an installer's vehicle, use proper securing methods, such as straps or cargo nets, to prevent movement and damage during transit
- F Ensure that the batteries are positioned securely to avoid shifting while driving

Safe unloading from the van

- When unloading the product from the van, use appropriate lifting techniques to prevent strain or injury
- If possible, use a ramp or a liftgate to facilitate the unloading process

Unpacking the product

- When unpacking the product, do so in a clean and dry area
- Use appropriate tools, such as box cutters, to carefully open the packaging, be cautious not to damage the inverters inside
- Inspect the product for any visible signs of damage or irregularities. If damage is observed, document it and contact the manufacturer or supplier immediately

Disposal of packaging

- Dispose of the packaging materials responsibly. Recycle cardboard and other recyclable materials as applicable
- Follow local regulations for the disposal of non-recyclable materials
- Do not leave packaging materials in public areas or unauthorised dumping locations

Handling packaging damage

1. Document damage

Before opening the packaging, take photos of any visible damage to the exterior of the boxes

2. Inspect the batteries

Carefully unpack the product and inspect for any internal damage or defects

3. Contact the supplier

If damage is found, contact the supplier or manufacturer immediately to report the issue and provide them with the documentation of the damage

4. Follow supplier's instructions

Follow the supplier's instructions regarding the return, replacement, or repair of the damaged batteries

Remember, proper handling and care during the transportation and unpacking process are essential to ensure the safe and efficient installation of your Gen 3 3-Phase hybrid inverter. If you have any questions or concerns, don't hesitate to contact the supplier or manufacturer for assistance.

INSTALLATION

 Take out the wall bracket B from the back of the machine and confirm its position on the wall. Use the 5 pcs M6*70 explosive screws in the accessory bag to drill holes and install them on the wall. Then, place the wall bracket B on the wall and lock it

Please note: If fitting the inverter to a non-masonry wall, different fixings will be required.



- 2.
- Install the machine to the wall mount B, the machine is heavier, pay attention to the safety of lifting and placing the time, after the machine is stuck into the wall mount B, find the rotating buckle under the machine and rotate the buckle according to the direction shown in the figure



3. Mount the inverter onto the mounting bracket, .hang the inverter on the bracket through the hooks on bracket



4. According to the two M6 * 14 screws that have been removed and fixed to the machine junction box cover, proceed with the next step of electrical wiring connection; Ensure that the fan channel below is unobstructed and unobstructed



5. Electrical system connection



Markings	Description	Markings	Description
А	String PV photovoltaic panels	G	Electricity meter with CT
В	DC switch	Н	GRID load
С	Hybrid Inverter GIV-3HY-11.0-HV	Ι	Home electricity meter
D	Energy storage lithium-ion battery	J	Power Grid
E	AC switch(Grid&EPS)	К	BACK-UP load
F	Three-phase electricity meter(The	L	Reserved load switch (normal use
	model must be specified)		OFF state)

For systems where N lines and PE are connected together in the system line, do not connect the load side PE line to the ground of the system wiring;



6. Ground wiring

The inverter is not equipped with a grounding wire, and a grounding wire needs to be made by oneself during installation.

The schematic diagram of the grounding wire is as follows:



Notes: The diameter of the ground wire should not be less than 6AWG.

Notes: The grounding screw on the enclosure is an M4 stainless steel screw. A recommended tightening torque of 1.0 to $1.5 \text{ N}\cdot\text{m}$ should be used.

Notes: If earthing fault occur, LED indicator will display red light and the portal will notificate PV isolation low.

PV isolation low			
PV isolation low			



STEP-BY-STEP INSTALLATION

6. To plug and unplug the battery



Notes: A tool is not required to disconnect the battery connector from the inverter.



Plug to plug 120A battery cable

Note: The BMS connection is integrated in the battery cable.



IMPORTANT

The battery cable has a grommet at one end. This is the inverter end of the cable, the grommet slides into the receiver. The same cable is used for battery to battery connections however the grommet can be removed if desired in this installation scenario.

Battery Terminal Introductions



NO	Terminal Description
1	The negative pole, connected to an inverter or a parallel battery. Using
2	The positive pole, connected to an inverter or a parallel battery.
3	Built-in communication terminals, CANBUS, CAN-L
4	Built-in communication terminals, CANBUS, CAN-H

CONNECTIONS

Removing the cover





Use an Allen wrench to loosen the screws.



Push the cover down and remove it.

After connection, install the cover in the reverse order of removing that.



We suggest the AC separate unit spec as follow:

Model	Maximum Overcurrent(A)	Diameter Cross-sectional Area (mm ²)
GIV-3HY-6.0-HV	11	2.5-4.0
GIV-3HY-8.0-HV	14	3.0-4.0
GIV-3HY-10.0-HV	17	4.0-5.0
GIV-3HY-11.0-HV	20	5.0-6.0

The recommended maximum cable length should not exceed 50m as the resistance of the cable will consume inverter output power and reduce the inverter efficiency.

2. BACK-UP connection (AC)

The back-up can provide a maximum output power of 11,000w.You can connect the essential load to the back-up terminals.

You must install an AC Isolator or other load disconnection unit between the inverter back-up output and the essential load, in order to ensure that the inverter can be safely disconnected under load. We suggest the separate unit spec is Above 30A.



The back-up output power is 11,000w. If the load is greater than 11,000w, the inverter will stop outputting and draw from the grid. The output power of buck-up depends on the battery capacity.

If the backup terminals are used, please ensure the following:

An earth rod must be installed and connected to the main earthing terminal, as close to the origin of supply as possible, and adequate overload / short circuit protection must be installed in accordance with the IEE wiring regulations.





We suggest the AC separate unit spec as follow,

Model	Maximum Overcurrent	Diameter Cross-sectional Area	
GIV-3HY-6.0-HV			
GIV-3HY-8.0-HV	204	$4.0.0 \text{ mm}^2$	
GIV-3HY-10.0-HV	30A	4.0-6.011111	
GIV-3HY-11.0-HV			

4. Connect to the battery (DC)

Connect the cable to the battery and the other end to the inverter. Ensure that the grommeted end of the cable is the inverter end. Push the plug until there is a click, lock in place using the red tab.



PV Input Connection Terminal (Each string supports 1 ports)

There are two MPPT's on the unit, so you can connect two independent MPPT channels.

Suggestions for the PV modules of the connected strings:

Same type of modules

Same quantity of PV modules connected in series

Under all conditions! Make sure the maximum open circuit voltage(Voc) of each PV string is less than 1.000Vdc.

• Do not connect strings with an open circuit voltage greater than the maximum input voltage of the inverter. If the strings voltage exceeds the maximum input voltage of the inverter, the inverter can be destroyed due to overvoltage. All warranty claims become void.

Check the design of the PV plant. The max. open circuit voltage, which can occur at solar panels

ambient temperature of -10°C, must not exceed the max. input voltage of the inverter.

- Before connecting PV panels to the DC terminals, please make sure the polarity is correct. Incorrect polarity connection could damage the inverter.
- Check short-circuit current of the PV string. The total short-circuit current of the PV string should be less than the inverter's maximum DC current.
- Connect the positive and negative terminals from the PV panel to positive (+) terminals and negative (-) terminals on the PV-Inverter. Each DC terminal on Inverter can withstand 15A.
- For instance, if the positive pole of a string is connected at MPP tracker A and the string's negative pole at MPP tracker B, this is called a mixed connection, the inverter no longer fulfils the requirements of the EMC Directive.
- Only connect strings at one input zone and never mix the input zones A and B.
- ullet High voltages exist when the PV panel is exposed to the sun. To reduce risk of electric shock, avoid
- touching live components and treat connection terminals carefully.



5. Grounding the inverter (PE)

Note: When installing, please ensure there is an external MEN (Multiple Earth Neutral System) follwoing AS/NZS 3000.

Diagram B

The GIV-3HY must be grounded properly with the grounding cable. The ground point is showed below.

The specification of the grounding cable should be greater than 10 AWG.

Grounding the PV array

The grounding conductor of the PV panel racking must be firmly grounded on the PV array side, inverter side and battery side. The cross-sectional area of the grounding conductor should be the same as that of the DC grounding conductor. The minimum wire size is 10 WAG.

DC grounding

Please select the DC grounding method, the PV grounding junction box, and the DC grounding wire size according to local standards.

Grounding device

If the positive or negative pole of the PV array in the PV system needs to be grounded, the inverter output should be insulated with an isolation transformer. The isolation transformer shall comply with IEC 62109-1, -2.

The connections are as follows:



The recommended wiring diagrams are as follows:





This diagram is an example for the on-grid system without special requirement on the electrical connection. The N line must be connected.



When connected to the grid, the N (neutral) of the EPS is connected to the grid N through an internal grid relay. If the grid fails, the internal grid relay will disconnect, causing the EPS N to be isolated from the grid N. Therefore, it is necessary to install external neutral lines according to the requirements of the user manual.

CONNECTIONS

Note: This diagram is an example for cable connection in Australia and New Zealand, where a

Diagram C

switch cannot be installed on the N line. The N line must be connected.

Note:

This diagram is an example for customers who only want to build the on-grid energy storage system without backup function. The N line must be connected.

The inverter has not been tested to AS/NZS 4777.2:2020 for multiple inverter combinations and/or multiple phase inverter combinations so combinations should not be used or external.

CLEARANCE AND MAINTENANCE

Space Clearance

There must be adequate clearance around the inverter to allow for heat dissipation. The diagram below illustrates the space required around the inverter.



Maintenance

When maintaining and cleaning the inverter, **the whole system must be powered down**. Please refrain from using cleaning products on the surface of the inverter.

To ensure your inverter operates optimally at all times, annual maintenance checks need to be carried out. Check for visible damage or discolouration of the switch, and that the cables are intact. Please ensure that the top of the inverter is not obstructed in any way.

We recommend operating the rotary isolator from ON to OFF 5 times, this cleans the contacts of the rotary switch.

Item	Item Name
А	All-in-One Battery Connector. Built-in communication and power wires
В	PV Input
С	Built-in WiFi Aeriel
D	Communication and LAN Connectors
E	EPS Connection
F	AC Connection
G	DC Input Isolation Switch
Н	Cable Clamps
I	IP65 Cable Entry Glands



Start-Up Procedure

- 1. Connect the AC circuit breaker, ensure that the system is powered and commissioned using the portal/app. Ensure that the grid power is reading identical to that of the mid approved meter (this can be found on the screen of the meter).
- **2.** Turn on the PV switch
- **3.** Turn on the battery isolator
- **4.** Turn on the battery by holding down the button for 2 seconds
- 5. The inverter will start generating automatically when the PV voltage is higher than 200V

Shutdown Procedure

- **1.** Turn off the battery
- 2. Disconnect the AC circuit breaker to prevent it from being reactivated
- **3.** Switch off the battery isolator to prevent it from being reactivated
- **4.** Turn off the PV switch
- **5.** Check the inverter operating status
- 6. Wait until all LEDs have gone out. The inverter is now shut down

All systems must be commissioned to ensure correct battery and meter communications, as well as connection to the online portal.

Note: Without commissioning, the system may not operate correctly.

Check that all the wires are securely connected before the battery isolator and the AC isolator is switched on. You MUST set the parameters of the battery according to your battery system.

Accessing the Commissioning Portal

Sign into the online portal at **https://portal.givenergy.cloud** with your GivEnergy Engineer login. If you are a first time user, and you do not have an account or Engineer login, please consult your supplier to get this set up.

F To download a fully illustrated guide, please visit our Knowledge Base at www.givenergy.co.uk

Uninstalling the Inverter

- 1. Follow the shut-down procedure
- 2. Remove all connections and cables from the inverter
- **3.** Remove the bolts which are securing the inverter to the bracket
- 4. Lift the inverter off the bracket
- 5. Remove the wall bracket

Packaging the Inverter

If possible, always pack the inverter in its original packaging and secure it with tension belts. If this is not available, you may also use an equivalent sized box. The box must be capable of being closed completely and be strong enough to support both the weight and the size of the inverter.

Storing the Inverter

Store the inverter in a dry place where ambient temperatures are always between -25°C and +60°C



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Metering

Technical Specifications

Model Number	GIV-GEM-630MCT
Dimensions (HxWxD)	65 x 72 x 94.5mm
Working Temperature	-25°C ~ 55°C
Protection Class	IP51
Display	LCD
CT Ratio	120A/40mA



Metering

Every system will need at least 1 GEM630 (ID1) meter installing to monitor the import and export of the building. Every GEM630 meter needs a power supply/voltage reference point. **This could be a dedicated supply from a 6A, for example.**

Every GEM630 meter will need a data connection back to the inverter's meter communication port. Please see the previous page for the connection point.

Data connection should be a multi-stranded cable, for example, Belden multi-stranded cable.

If installing multiple meters, both the data and power supply can be linked together in series.

GEM630 meters come with 3 split core CT that has a 2m cable. **This must not be cut down or extended.**

Press and hold the 🛛 E 👗

button to change the ID settings.

Please note: the GEM630MCT meter is only to be installed for GivEnergy three-phase system.

SETTING UP MONITORING

Once the equipment is assigned to the user during the commissioning process, the system will then connect to the **GivEnergy Monitoring Portal**. The inverter will report data to the GivEnergy Monitoring Portal, allowing information about the system to be displayed on the portal.

Please allow up to 24 hours for the data to be read in accurately.

Once the data is confirmed to be reading in correctly, the customer will be able to log in to their account via their device to manage and view their system.

For a more in-depth guide about our Monitoring Portal, please view our portal and app guide that is provided on our **Resource Hub** at **www.givenergy.co.uk**.

Please note: the GivEnergy app is supported by an active development team constantly working on updates and improvements. As such, app information is subject to change.

Accessing monitoring data on the Portal

Step 1: Log into the GivEnergy Monitoring Portal at www.givenergy.cloud.

Step 2: After logging in, you'll be taken to the Monitoring Portal Dashboard. From here, you can view information about your systems import/export data, solar forecasts, tariff savings, and much more.

To view in-depth information about your consumption, you can expand the graph in the top left corner of the **Power Graph** window.



Configuration

Step 3: In the expanded view, you'll be able to view a detailed graph about your battery charge and discharge, battery percentage, as well as many other views.



Step 4: To add/remove views, simply click the dropdown arrow and select from the dropdown list.

Power Flow	Ceneration Today 1.40kWh	Consumption Today 14.90kWh	OW Idle - 6% CH2330G341 Charge Total 35.40kWh	Import Total 350.80kWh
	C ←	Battery Charge Battery Discharge	Battery Percentage (+4 others)	53
	6000 W 4500 W 3000 W	Battery Voltage [Battery, Voltage] Battery Charge [Battery Power] Battery Discharge		
Energy Graph () Solar To Home 0.55 kwh	1500 W -1500 W	Battery Poscialage Battery Percentage (Battery, Miscellaneous)		- 40%
Grid To Home 12.06 kWh Battery To Home 0 kWh Today's Consumptions 12 GW/0	-3000 W -4500 W -6000 W			20 % 20 %

Accessing data on the App

Step 1: Download the GivEnergy App from the Google Play / App Store on your device.

Step 2: Log in using your credentials.

Step 3: After logging in, you'll be shown the App Dashboard. This is a simplified version of the GivEnergy Monitoring Portal.

Step 4: The navigation menu displayed at the bottom of the screen allows you to cycle through your **Power** and **Energy** Graph.





If data is not being displayed correctly on the GivEnergy Monitoring Portal or App, please contact the GivEnergy Service Desk on **1300 GIVENERGY (1300 448 363)** or email **info.aus@givenergy.com**.

ENABLING DRM CONTROL



To enable DRM control:

Step 1: Log into the GivEnergy Monitoring Portal at www.givenergy.cloud.

Step 2: On your portal dashboard, hover over the 'My Inverter' card and select the expand icon.



Step 3: In the 'My Inverter' screen, click the 'Remote Control' button found in the top right corner of the window.

Power Graph PV Power 1435W	1.3kW Genorating CH2330G341	387W (1) Consuming	881W 9W Charging - 7% Souther States (Charging - 2000) Creaziosati
	Generation Today 2.10kWh	Consumption Today Charge 10.30kWh 0.30k	Wh 9.20kWh
Energy Graph () Energy	antron	C GENERAL SOFTWARE NOTIFICATIONS SETTIN	← □ 2024-02-14 → ⊕ ⊕ ⊕
Grid To Home 8.96 kWh Battery To Home 0 kWh	1-1	All-In-One Software Version D0.609-40.609	Last Online Time 2024-02-14 09:20:54
		Wi-Fi Serial WI2330G341	Warranty Expiry Date 2028-08-11
Weather Forecast	0	Battery Type Lithium-ion	Commission Date 2023-08-11
13°	Energy Energy Power Today Total Now OkWh 32.8kWh -1.098W	Battery Capacity 52 Ah 13.58 KWh (4 Packs)	
12:00 14:00 16:00	. Annon		Augustus

Step 4: Click 'Inverter' at the top of the Remote Control page.

earch	Click 'Inv	/erter'	orted Registers		READ ALL UNREAD REGISTERS		▦ଢ፨	1 @ C . U
General Inverter Gettery Grid M	Meter Tariff Pricing Dongle	Charge/Discharge Sche	dules					
General Restart Grid Code Meters/CT Ba Restart	ttery Enable/Disable EPS (Percentage Limits						
Restart Inverter			SEND		CRestart Battery		SEN	D
Grid Code	READ CATEGORY							
- Grid Code	C	Unknown (3132)		- >	Grid Export Limit	C	•	6000 W
Enable G100	C	0						
Meters/CT	READ CATEGORY							
Enable Meters	C	1x Meter		· >	CT Direction	C		Ŧ

Step 5: Scroll down the page until you see the **'Control'** section.

Inverter Time & Date Serial Number Software Version	a RV Settings Control Grid C	ode General EPS Plant Settings General				
Time & Date	I II. SAMO Z SAMO MIL	and animal and thereasting, animal				
- System Time Year	C	2024	System Time Month	C January		•
System Time Day	C	29	- System Time Hour	C	16	
System Time Minute	C	2	- System Time Second	G	47	
- Set Date and Time		SEND				
rial Number	READ CATEGORY					
rverter Serial Number Characters 1 & 2	C		Inverter Serial Number Characters 3 & 4	G		
inverter Serial Number Characters 5 & 6	C		0/2	C		(
inverter Serial Number Characters 9 & 10	G		0/2	Scroll reach the	down until yo e 'Control' sec	u tion
oftware Version	READ CATEGORY					
Inverter Model			DSP Firmware Version		1	

ENABLING DRM CONTROL

Control READ CATEGORY					
Enable Inverter DRM C		Inverter Max Output Active Power Percent	G •		0 %
Inverter Max Output Reactive Power Percent C	Select 'Re	ad Category' to input	c		¥
	values in tl	ne 'Inverter DRM' field	e		seconds
	0>	- Force LAN	C	0	
Reset Energy Totals C	SEND	Enable Firmware Update Flag	C		•
Grid Code READ CATEGORY	w	- ENSOS49 Zero-Current Static Lower Voltage Limit	G		<u>0 V</u>
- EN30549 Zero-Current Static Upper Voltage Limit	<u> </u>				
General READ CATEGORY					
Disable Safety Checks C	•	Connection Loading Slope (C		10
Export Power Priority C	•	Underfrequency Add Load Delay	G [0 s

Step 6: Click **'Read Category'** to input the values into the **'Inverter DRM'** field in the **Control section**.

Step 7: Once the values are entered, click the toggle button to enable the DRM control.

Control	READ CATEGORY						
- Enable Inverter DRM	C	0		Inverter Max Output Active Power Percent	G	<u>0</u>	%
Inverter Max Output Reactive Power Percent	G [•		ì	_ On/Off State	C		•
Startup Time	C	(Click to 1	toggle to 'enable'	C		seconds
Enable Beep	G	0		- Force LAN	C	0	
Reset Energy Totals	C	SEND		Enable Firmware Update Flag	G		•
Grid Code	READ CATEGORY						
Inverter Nominal Power	C		w	- EN50549 Zero-Current Static Lower Voltage Limit	G •		V
EN50549 Zero-Current Static Upper Voltage Limit	G		V				
General	READ CATEGORY						
Disable Safety Checks	C		•	Connection Loading Slope	G	10	
Export Power Priority	G		-	Underfrequency Add Load Delay	G	0	s

Power quality response mode includes:

- Volt-var response mode
- Volt-watt response mode
- Fixed power factor mode
- Reactive power mode
- Power rate limit mode

The AIO supports all of these modes.

The default setpoints of Australia region A are applied in the inverter.

Setting the Region setpoints

Step 1: Log into the GivEnergy Monitoring Portal at www.givenergy.cloud.

Step 2: From the **Monitoring Portal dashboard**, hover over the left side of the window to expand the navigation bar. Under the **Systems** category, select **'Commissions'**.



ADJUST POWER QUALITY RESPONSE MODE SETPOINTS

ADJUST POWER QUALITY RESPONSE MODE SETPOINTS

Step 3: On the Commissioning Page, select 'Create Commission' at the top of the window.

Commission							
CREATE COMMISSION	Show Completed?		Show Deleter	d?	Search		
User In	Select 'Create Commissio	on'	gress	Started At	Last Updated At	Deleted At	Actions
		Арр	Z 🗋 🕸 🗇 🖸	2024-02-15 09:14:25	2024-02-15 09:14:26		ÊQ
		Portal	🛛 🗋 🕸 🖨 🙆	2024-02-15 08:56:56	2024-02-15 08:57:07		ÊQ
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		Portal	🛛 🗋 攀 🗖 🙆	2024-02-15 08:30:46	2024-02-15 08:53:41		Ê Q
		Арр	🛛 🗋 🕸 🗒 🙆	2024-02-14 17:48:39	2024-02-14 18:07:28		Ê Q
		Portal	2 🗟 🕸 🖸 🙆	2024-02-14 17:24:53	2024-02-14 17:28:35		ÊQ
		App	2 🗅 🅸 🖆 🙆	2024-02-14 17:24:00	2024-02-14 17:48:47		ÊQ
		Portal	2 🗅 🅸 🖆 🙆	2024-02-14 16:58:48	2024-02-14 17:01:41		ÊQ
		Арр	2 🛓 🅸 🗖 🙆	2024-02-14 16:55:18	2024-02-14 17:04:02		ê q
		Portal	2 🛓 🅸 🗖 🙆	2024-02-14 16:41:16	2024-02-14 16:51:16		ê q
		Арр	2 🗟 🕸 🖸 🙆	2024-02-14 16:29:17	2024-02-14 16:31:42		ÊQ
		Portal	2 🗟 🅸 ピ 🖸	2024-02-14 16:26:06	2024-02-14 17:37:52		ÊQ
		App	Z 🗟 🅸 🖸 🖸	2024-02-14 16:21:22	2024-02-14 17:13:33		ÊQ
		Арр	2 🗅 🅸 🖻 🖸	2024-02-14 16:18:45	2024-02-14 16:19:17		ÊQ
		Portal	2 🛓 🅸 🗖 🙆	2024-02-14 16:05:03	2024-02-14 16:07:53		ÊQ
± C	< 123	4 5	146 147 148 149	> Jump to Page			1-15

Step 4: You will now start the **Commissioning** process. Follow the instructions from Step 1 - 4. The region can be set in **Step 4** under **'Configure System'**.

				_
Comm	ission A System			
Ø 1	Start the Commission			
0	Record System Hardware			
	Jpdate System Software			
4	Configure System			
	CE2240G783		CE2240G072	
	Grid Export Linit 6 ki	w	Grid Code G98 NI	
	Click the button below to configure this invector		G99 NI	
	CONFIGURE INVERTER		NRS 097	
			New Zealand	
6	Complete Checklist		AS4777 B	
0	Take Photos		A\$4777 C	
0	Commission Complete!			

Commission A System Start the Commission Record System Hardware Update System Software Configure System CE2240G785 kW G98 NI G99 NI Click the button below to configure this invert NRS 097 New Zealand 6 AS4777 B Select region from the dropdown AS4777 C 6 Take Photos 0

Step 6: Click 'Configure Inverter' to confirm the region settings.

Step 5: Select the region from the dropdown list under 'Grid Code'.

Commission A System	
Start the Commission	
Record System Hardware	
Update System Software	
Configure System	
CE2240G783	CE2240G072
Grid Export Limit 6	Grid Code 6 6 98 NI *
Click the button below to configure this inverter	G99 NI
CONFIGURE INVERTER	NRS 097 New Zealand
Complete Checklist	AS4777 B
Click 'Configure Inverter'	AS4777 C
Commission Complete!	

If the local grid operator requires other settings instead of the default Australia A, Australia B, Australia C or New Zealand settings, please contact GivEnergy on **1300 GIVENERGY (1300 448 363)** or email **info.aus@givenergy.com** to change them remotely from GivEnergy's cloud server.

VIEW INVERTER FIRMWARE AND SETTINGS

To view your inverter firmware:

Step 1: Log into the GivEnergy Monitoring Portal at www.givenergy.cloud.

Step 2: On your portal dashboard, hover over the 'My Inverter' card and select the expand icon.



Step 3: Click 'Software' on the inverter card. You can cycle through your installed products using the arrows on either side of the window.



Step 4: Your Inverter firmware version is displayed on this page. You can also update your firmware (if required) by pressing the **'Update Firmware'** button.

c	•	← 🖬 2024-12-12	→	≣⊊© & U
GivEnergy*	GENERAL SOFTWARE NOTIFICATIONS SETTING	GS BATTERY DATA EPS DATA GRID DATA METER DA	TA PV DATA	
t	Inverter Firmware Version DA0.007-DD0.007-A0.007	Last Update Time 2024-07-17 16-51:46		
. <u></u> k	Battery Firmware Version 4			
	Click the button below to upgrade your system software This process will take 5 - 30 minutes, depending on which soft Please ensure that the inverter has both a grid and internet co Once the process has started, you may close this page and the	ware your system already has nnection during this time update will continue in the background		
	The wifi dongle will be updated, the inverter will also reboot an	nd may take up to 10 minutes to reconnect		
Energy Today Energy Total Power Now OkWh 5,763.8kWh 10.0kW	UPDATE FIRMWARE			

Step 5: Scroll down the page until you see the 'Control' section.

nverter ime & Date – Serial Number – Software Ve	rsion PV Settings Control Grid (ode General EPS Plant Settings	General		
īme & Date					
System Time Year	C	2024	System Time Month	C January	Ŧ
System Time Day	C	29	System Time Hour	C	16
System Time Minute	C	2	System Time Second	C	47
Set Date and Time		SEND			
snai Number Inverser Serial Number Characters 1 & 2			0/2	haracters 3 & 4	
nverter Serial Number Characters 5 & 6	G		0/2	haracters 7 & 8	
Inverter Serial Number Characters 9 & 10	G		0/2	Scrol reach tl	l down until you ne 'Control' sectior
oftware Version	READ CATEGORY				

GENERATION CONTROL & EXPORT CONTROL SETTINGS

GENERATION CONTROL & EXPORT CONTROL SETTINGS

To adjust generation and export control settings:

Step 1: Log into the GivEnergy Monitoring Portal at www.givenergy.cloud.

Step 2: On your portal dashboard, hover over the 'My Inverter' card and select the expand icon.



Step 3: In the 'My Inverter' screen, click the 'Remote Control' button found in the top right corner of the window.

3	TC2337G086	Leon v.d. Horst	← iii 2024-12-12	→ ■ □ [©] [®]	ሳ
GivEnergy®	GENERAL SOFTWARE NOTIFICATION	IS SETTINGS BATTERY DATA	EPS DATA GRID DATA METER DAT	A PV DATA	
	Inverter Model GIV-3HY-10		Last Software Update 2024-07-17 17:38:49		
. <u>.</u>	Software Version DA0.007-DD0.007-A0.007		Last Online Time 2024-12-12 07:10:00		
ă.	Wi-Fi Serial WT2337G086		Warranty Expiry Date 2036-07-17		
	Battery Type Lithium-ion		Commission Date 2024-07-18		
	Battery Capacity 51.2 Ah 10.03 kWh (3 Packs)				
—					

nergy Today Energy Total Power Now

Step 4: Click 'Inverter' at the top of the Remote Control page.

Search Click 'In General Inverter Cristy Grid Meter Tariff Pricing Dansle	verter' orted Registers a Charge/Discharge Schedules	READ ALL UNREAD REGISTERS	⊞⊋% ∰ ¢ Ё ₽ ₽ ∪
General Restart Grid Code Meters/CT. Battery. Enable/Disable. EPS. Restart	Percentage Limits		
Restart Inverter	SEND	Restart Battery	SEND
Grid Code READ CATEGORY	I		
Grid Code C	Unknown (3132) -	Grid Export Limit	• 6000 W
-Ensiste 6100	0		
Meters/CT READ CATEGORY	l		
Enable Meters C	1x Meter -	CT Direction C	•
-Meter Type C	EM115 - >		

Step 5: Scroll down the page until you see the 'Control' section.

Time & Date	<u>Priseungs control one c</u>	une general pro nancoetungo gener	<u>ar</u>		
System Time Year	G		System T	C January	· >
System Time Day	C	29	System Time Hour	C	16
System Time Minute	C	2	System Time Second	C	47
Set Date and Time		SEND			
rial Number	EAD CATEGORY				
nverter Serial Number Characters 1 & 2	C		Inverter Serial Number Characters 3 & 4	C	
			0/2		0/2
nverter Serial Number Characters 5 & 6	C		Inverter Serial Number Characters 7 & 8	C	
			0/2		0/2
nverter Serial Number Characters 9 & 10	C			Scroll	down until you
			0/2	🔪 reach the	e 'Control' section
_					
oftware Version R	EAD CATEGORY				
Inverter Model			DSP Firmware Version		v

Step 6: To adjust **Generation Control**, adjust the slider in the **'Inverter Max Output Active Power Percent'** field between 0 and 100%. This is a combined hard and soft limit.

Control READ CATEGORY				
Enable Inverter DRM C	0	- Inverter Max Output Active Power Percent	C A	0 %
Inverter Max Output Reactive Power Percent	Slide to adjust	On/Off State	G	
Startup Time		Restart Delay After Fault	C	second
C C	()=	Force LAN	C	()»
Center Ce	SEND	Enable Firmware Update Flag	C	•
Grid Code READ CATEGORY				
Inverter Nominal Power C	v	EN50549 Zero-Current Static Lower Voltage Limit	G	<u> </u>
EN50549 Zero-Current Static Upper Voltage Limit	<u> </u>			
General READ CATEGORY				
Disable Safety Checks C	•	Connection Loading Slope	G .	
Export Power Priority C	-	Underfrequency Add Load Delay	G [<u> </u>

Step 7: To adjust the **Export Control**, scroll back to the top of the page and under 'Grid Code' in the 'General' section, toggle to enable G100 in the 'Enable G100' field.

rial Number										
inverter Serial Number Characters 1 & 2	c	TE		Invener Serial Number Characters 3 & 4	c	24	Inverter Serial Number Cha	ades586	19	
			2/2		10		2/2		1	2
nierter Serial Number Characters 7 & 8	a 224	60		Inverter Serial Number Characters 9 & 10	a	"				
		2510 60			9	60				
ware Version										
orgle Firmware Version	c	205		inverter Model	C GIV-3HY-20		• • •			
ntrol NOT Sase	0:40 C 0n/Aut	o Start Off	26 		486 - 10	Tog	gle to enable			
ntrol NoCH Saaa 2015 I DAI 101 d Code	C On / Aut	o Start Off ATEGORY	26 104101	10:40 10:40 2025 2025 202		Tog	gle to enable		2 A486 025104101 1	0 ^{.40}
ntrol ARCESTANS		o Start Off ATEGORY 60000	96 1041(*)	- train logar line -	c	Tog	igle to enable			0.40
ntrol	C On / Aut	o Start Off ATEGORY 60000	w	2025/04 0.40	c	Tog	gle to enable			0.40 01.10.44 × ×
terd ACE Same	0.40 C 0n/Aut C 00 C 0 C 0 C 0 C 0 C 0 C 0 C 0 C 0 C	o Start Off	w)		c c	Tog	Igle to enable	c	25	0.49 1.00 * >
eral 	0.40 C 0n/Aut C 01/Aut C 01/Aut C 01/Aut	o Start Off AVEGORE 60000	w	202919 0.40 1000 April 100 1-	а ⁸⁶ аруу с	Tog	Igle to enable	c 	20	0.49 1.10 * A
interd 	C On / Auto	o Start Off ATEGORY 60000 Con ATEGORY	- <u>10</u> - <u>10</u> - <u>10</u> - <u>10</u>	202914	aB ⁶ 101 10 c] c] c]	Tog	Igle to enable	c 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	20	
the dimension of the di	C 0n/Aut C 0n/Aut	o Start Off	(*) (*) (*) (*) (*) (*) (*) (*) (*) (*)	P Desit Igen Les.	a a a a a a a a a a a a a a a a a a a	Tog	gle to enable	e e a 10 ⁴⁰	20	
and Analysis I Gode evention Analysis A	C On / Aut READ C C C C C C C C C C C C C C C C C C C	o Start Off 60000 Con Attacker		202910 0.40 	c]		Protection	2 2 2 2 2 2 2		0.49 01 10.44 × ×

Step 8: Adjust the **Export Limit** by inputing the value in the **'Grid Export Limit'** field. This is a combined hard and soft limit.



Step 9: Adjust the Import Limit by inputing the value in the 'Import Limit' field. This is a combined



Notes: Software import/export limit control through register settings; Hardware import/export limit is realized by grid-connected relays.

WIFI GUIDE



Step 2: Logging in to your local inverter WiFi settings

■ C ▲ 10.10.100.254	/index_en.html	Д	ŧ	:
Mode Selection	Working Mode Configu	ration		
<u>AP Interface Setting</u> STA Interface Setting	You may configure the Uart-WIFI module	wifi mode and data tr	ansfor m	ode.
Application Setting	O AP Mode: Access Point			
Device Management	STA Mode: Station Mode			
	Data Transfor Mode Transparent Mod	le 🗸		
	Apr	Cancel		

Open your web browser (preferably Google Chrome). Type 10.10.100.254 into the address bar.

When prompted enter:

Username: admin

Password: admin*

Step 3: Select Mode

Iode Selection	Working Mode Configuration	Salact Made Selection
P Interface Setting		Select Mode Selection.
TA Interface Setting	You may conngure the Uart-WiFi module will mode and data transfor mode.	Coloct CTA mode
pplication Setting	Access Point	Select STA mode.
Device Management	Station Mode	
	Data Transfor Mode Transparent Mode	Click Apply.
	Apply Cancel	



Step 5: Selecting your WiFi network

ite	Survey						
	SSID	BSSID	RSSI	Channel	Encryption	Authentication	Network Type
0	GivEnergy Lab	74:da:88:95:c7:de	37%	6	AES	WPA2PSK	Infrastructur
С	DISPLAY_TABLETS	06:ec:da:3b:77:5d	26%	6	AES	WPA2PSK	Infrastructur
С	WF2125G793	34:ea:e7:7f:e6:5c	89%	11	NONE	OPEN	Infrastructure
С	HideSSID	76:ac:b9:97:33:e6	83%	11	AES	WPA2PSK	Infrastructure
С	WE1812G001	f0:fe:6b:73:4b:98	20%	11	AES	WPA2PSK	Infrastructure
С	WZ2108G038	98:d8:63:9b:29:b9	78%	11	NONE	OPEN	Infrastructure
С	WF2026G304	98:d8:63:97:37:fc	100%	11	NONE	OPEN	Infrastructure
Ap	ply Refresh						

Select your WiFi network from the list. Click Apply. Click Refresh if your network doesn't appear (see troubleshooting for more support).

RSSI (signal strength) should be at least 60% for a reliable signal. A WiFi booster/extender may be required if signal strength is <60% (see diagram).



Step 6: Inputting your WiFi password

	STA Interface Parameters	
Application Setting	AP's SSID	GivEnergy Lab Search
Device Management	MAC Address (Optional)	
	Security Mode	WPA2PSK V
	Encryption Type	AES V
	Pass Phrase	
		Apply Cancel
	WAN Connecti	ion Type: DHCP(Auto config) 🗸
	DHCP Mode	
	Hostname(Optional)	HF-A21
		Apply Cancel

Note: If the desired network does not appear, you can manually enter it here. Enter the customer's WiFi password. Click **Apply.**

Step 7: Setting your security modes

	STA Interface Parameters	
tion Setting	AP's SSID	GlvEnergy Lab Search
nagement	MAC Address (Optional)	
	Security Mode	WPA2PSK V
	Encryption Type	AES V
	Pass Phrase	
		Apply Cancel
	WAN Connecti	on Type: DHCP(Auto config) 🗸
	DHCP Mode	

Select AP Interface Setting.

Select WPA2-PSK from the drop down menu in Security Mode. Click Apply.

To hide the WiFi network name of the dongle when it is broadcasting you can tick the hide SSD box.

If you are having interference on a WiFi channel, or if it is causing issues with your home WiFi you can try changing the WiFi channel here.

If you wish to change the IP address of the dongle you can modify this here.

Step 8: Selecting your dongle password

Mode Selection	AP Interface Se	etting		
<u>AP Interface Setting</u> STA Interface Setting	AP Interface Setting such as	s SSID, Securit	y	
Dia menadi benny	Wireless Network			
Application Setting	Network Mode		11b/g/n mixed mode 🗸	
Device Management	Network Name(SSID)		WF2141G615	Hidden 🗌
	BSSID		28.9C:6E:2F:5B:B4	
	Frequency (Channel)		2437MHz(channel 6) V	
	Wireless Distribution Sy	stem(WDS)	WDS Configuration	
		A	poly Cancel	
	WF2141G615			
	Security Mode	Ň	NPA2-PSK ¥	
	WPA			
	WPA Algorithms	🖲 ткір С	AES OTKIPAES	
	Pass Phrase	SA1234G5	67	
		A	oply Cancel	
	LAN Setup			
	IP Address(Default DHC	P Gateway)	10.10.100.254	
	Subnet Mask		255 255 255 0	
	DHCP Туре		Server 🖌	
		A	pply Cancel	

Choose a **password** (inverter serial no. is recommended). Click **Apply**.

Step 9: Restart dongle

Mode Selection	Device Management	
AP Interface Setting		
STA Interface Setting	5.02T.04 You may configure administrator acco	ount and password, load default setting or update firware.
Application Setting	Adminstrator Settings	
Device Management	Account	admin
	Password	admin
		Apply Cancel
	Restart Module	
	Restart Module	Restart
	Load Factory Defaults	
	Load Default Button	Load Default
	Update Firmware	
	Location:	Choose file No file chosen
	Apply	

Select Device Management.

Select Restart.

The screen will display Rebooting, this will stay on your screen indefinitely but the process only takes at maximum 10 minutes. If after 10 minutes your system is still not connected refresh your page and then please try the steps again, or refer to our **Troubleshooting** steps in our full guide at: www.givenergy.co.uk/ resource-hub/

Commissioning Overview

All systems must be commissioned to ensure correct battery and meter communications, as well as connection to the online portal.

Note: Without commissioning, the system may not operate correctly.

Check that all the wires are securely connected before the battery breaker and the AC isolator is switched on. You MUST set the parameters of the battery according to your battery system.

When commissioning the system, please use the **GivEnergy app** available from the **Google Play/App** Store and refer to our **GivEnergy Portal and App guide** found on our **Resource Hub** at www.givenergy.co.uk.

When you start a commission, you will be prompted to input the grid code from a drop down list. For compliance with AS/NZS 4777.2:2020, please select from Australia A, B, C or New Zealand. Please confirm with your local grid operator on which Region to select.

Accessing the Commissioning Portal/GivEnergy app

Either sign into the online portal at **https://portal.givenergy.cloud**, or the GivEnergy app with your GivEnergy Engineer login. If you are a first time user, and you do not have an account or Engineer login, please consult your supplier to get this set up.

To download a fully illustrated guide, please visit our Resource Hub at www.givenergy.co.uk

Setting up the internet connection

Sign into the **GivEnergy app** and follow the in-app instructions.

End user account creation

To set up GivEnergy account the end user will provide their email address to the installer/installation company. Upon successful commission of the equipment the end user will be emailed with a prompt to set up their account and gain access to the portal. Upon signing in to the portal for the first time they will go through a walk-through explaining how to navigate the portal and mobile app.

Decommissioning the system

To decommission the system please contact GivEnergy either by phone on 1300 GIVENERGY (1300 448 363) or email at info.aus@givenergy.com.

For compliance with AS/NZS 4777.2:2020, please section from Australia A, B, C or New Zealand. Please confirm with your local grid operator on which Region to select.



Eco Mode

The system optimises the delivery of generated PV power and battery power to prioritise the home load. Grid power is used as a last resort if solar and battery power are unavailable.



Off Peak Charging

This is prioritised to charge the battery during off peak times when energy is cheaper, greener, and cleaner. The battery will start to discharge outside of the off peak time when energy is more expensive.



Back Up / Island Mode

The system has the ability to be used in the event of a power cut. To utilise this feature, circuits must be connected to the inverter's EPS terminals.

To download a fully illustrated guide on connecting the inverter to the EPS, please visit our Knowledge Base at **www.givenergy.co.uk**.

MANUFACTURER WARRANTIES

This inverter is covered by a 5-year warranty. An extended warranty can be purchased within 60 days of the commissioning date that is registered on the portal.

Products Covered



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Trouble Shooting

GivEnergy products have gone through strict tests and inspections before delivery. As with all electrical devices, there are residual risks despite careful construction. Should you encounter any problems, you can visit www.ginverter.com to check the **Q&**A section or call our customer service line. We require the following information in order to provide you with the necessary assistance:

- 1. Inverter serial number;
- 2. Installation details;
- 3. Brief introduction of the problem;
- 4. The battery voltage;
- 5. The grid voltage and frequency;
- 6. When did the fault occur?
- 7. Can you reproduce the problem?

Troubleshooting

Trouble Shooting

Troubleshooting

No.	Fault name	Reason of fault	Handling suggestions
			1. If the temperature is too high, please
			lower the ambient temperature as much
		The working	as possible or try to turn off the inverter
		environment	for 15 minutes, then restart it; make sure
1	Inverter NTC Fault	temperature of the	to follow the installation instructions in
		inverter is too high or	the user manual.
		too low.	2. If the temperature is too low, please do
			not try to start, please contact the
			after-sales service immediately.
			1. Make sure the safety country setting of
			the inverter is correct.
		The inverter detects	2. If the safety country is set correctly,
	Grid Frequency	that the grid frequency	please check whether the AC frequency
2	Fault	is outside the normal	(Freq) of the inverter is within the normal
	laure	range required by	range.
		safety regulations.	3. If Freq faults are rare and resolved
			quickly, it may be caused by occasional
			grid frequency instability.
			1. Make sure the safety country setting of
			the inverter is correct.
			2. Use a multimeter to check whether the
			AC voltage between the L line and the N
			line on the AC wiring side is within the
		The inverter detects	normal range.
_		that the AC voltage is	If the AC voltage is high, make sure that
3	Grid Voltage Fault	outside the normal	the AC cable is not too long and the
		range required by	specifications meet the requirements in
		safety regulations.	the user manual.
			If the AC voltage is low, make sure the AC
			cable is well wired and the jacket is not
			pressed into the AC terminal.
			3. Make sure the grid voltage in your area
			Turn off the DV switch of the machine
		The inverter has	and use a multimeter to check whether
		detected that the PV	the open circuit voltage of the papel is
4	PV Voltage Fault	voltage is outside the	less than 600V. If it is greater than the
		normal range of the	number of panels that need to be
		rated requirements.	reconfigured, reduce the input voltage
		The inverter has	Try restarting the inverter and check if
5	DCI High	dotoctod a high DC	the fault still exists. If the fault does not

		component in the AC output.	exist, it means that it is only caused by interference. Otherwise, please contact after-sales immediately.
6	Current Leak High	The ground fault may be caused by various reasons such as the AC side N line is not connected properly or the surrounding humidity is high.	Check with a multimeter for voltage between the inverter and the grounded frame. In general, the voltage should be close to 0V. If there is voltage, it means that the N wire and the ground wire on the AC side are not well connected. It should be normal if this failure occurs in the early morning/dawn/rainy day with high air humidity and recovers quickly.
7	PV Isolation Fault	If the impedance is too low, the grounding of the photovoltaic panel may be poor, the photovoltaic panel may be aged, or the direct current The cable is broken or the surrounding humidity is high.	 Use a multimeter to check that the resistance between the inverter and the grounded frame is close to zero. If not, make sure the wiring is good. Isolation failure may occur if humidity is too high. Check the resistance of PV1+/PV2+/BAT+/PV- to ground. If the resistance is below 30k, check the system wiring. Try restarting the inverter and check if the fault still exists. If the fault does not exist, it means that it is only caused by interference. Otherwise, please contact after-sales immediately.
8	No Utility	The inverter does not detect grid information.	 Use a multimeter to check whether there is voltage on the AC side, and ensure that the grid voltage is normal. Make sure that the AC cable is firmly connected and not loose. If everything is OK, try disconnecting the AC circuit breaker and reconnecting it after 5 minutes.
9	Bus Over Voltage	The internal BUS voltage is out of range.	Try restarting the inverter and check if the fault still exists. If the fault does not exist, it means that it is only caused by interference. Otherwise, please contact after-sales immediately.
10	DSP Communication Fault	Caused by the interference of external strong magnetic field.	Try restarting the inverter and check if the fault still exists. If the fault does not exist, it means that it is only caused by

			interference. Otherwise, please contact
			after-sales immediately.
11	Hall Sensor Fault	Abnormal HCT detection in the system.	There is a fault in the leakage current detection circuit inside the machine, please contact the after-sales service for processing.
12	GFCI Fault	Abnormal GFCI detection in the system.	There is a fault in the leakage current detection circuit inside the machine, please contact the after-sales service for processing.
13	Relay Fault	The neutral and ground wires are not properly connected on the AC side or are only accidentally faulty.	When the machine is connected to the grid, use a multimeter to check whether there is a high voltage between the N wire and the ground wire on the AC side. In general, the voltage should be lower than 10V. If the voltage is higher than 10V, it means that the AC side N wire and ground wire are not well connected, or the inverter needs to be restarted. When the machine is disconnected from the grid, check whether the load of the machine connected to the backup exceeds the rated load of the machine, and the inverter needs to be restarted.
14	EEPROM Fault	Caused by the interference of external strong magnetic field.	Try restarting the inverter and check if the fault still exists. If the fault does not exist, it means that it is only caused by interference. Otherwise, please contact after-sales immediately.
15	Consistent Fault	The internal programs of the system do not match each other.	Try restarting the inverter and check if the fault still exists. If the fault does not exist, it means that it is only caused by interference. Otherwise, please contact after-sales immediately.
16	ARM Communication Fault	Caused by the interference of external strong magnetic field.	Try restarting the inverter and check if the fault still exists. If the fault does not exist, it means that it is only caused by interference. Otherwise, please contact after-sales immediately.
17	Back-Up Overload Fault	The total backup load power is higher than the backup rated output power.	Reduce off-grid loads to ensure total load power is below off-grid rated output power. If the fault does not exist, it means that it is only caused by interference.

			Otherwise, please contact after-sales
			immediately.
18		The communication	Power off to check whether the BMS
	BMS Comm Fault	between the inverter	cable connection is normal;
		and the lithium-ion	Contact the dealer or after-sales
		battery is abnormal	customer service to solve the problem.
			Confirm that the battery connection
			cable of the current machine is normal;
			Verify that the battery is switched on and
		Lithium battery:	the battery LED is lit ,Confirm that the
		battery voltage is less	battery is not currently over discharged,
19	Bat Volt Low	than 196V;	if it occurs, please set the inverter for
10		Lead acid: Battery	strong charging to eliminate the error
		voltage less than	after the power replenishment is
		(LV-cell*1V);	completed.
			Otherwise, Contact the dealer or
			after-sales customer service to solve the
			problem.
20		The positive and	
	Bus Unbalance Fault	negative BUS voltage	Contact the dealer or after-sales
20		difference is greater	customer service to solve the problem.
		than 70V	
		The inverter	Check whether the meter and the
			inverter are connected normally;
			Check whether the communication line
	Meter Comm Loss		RX/TX is reversed, and confirm that the
21		abnormally with the	uploaded data is normal through the
		meter	APP;
			Contact the dealer or after-sales
			customer service for consultation and
			solution.
	Battery Need Charge	The battery voltage is	
		too low to be	Set the inverter through the app to force
22		discharged, and it is	charging the battery SOC to more than
		necessary to replenish	4% to clear the error.
		power	
	FAN WARNING	Fan speed decreases,	Contact the dealer or after-sales
23		fan stuck or fan failure	customer service for consultation and
			solution.

DRMs

The DRM connection CN5 in the front plate, as the picture:



(No.)	Print&Function	Foot position	note
		1: DRM1/5	
		2: DRM2/6	
		3: DRM3/7	
	DRMs	4: DRM4/8	
		5: REFGEN	
		6: COM LOAD(GND)	
		7: /	
		8: /	

Appendix

When it receives the order from DRMO connection, the inverter will act responding to the order, the output power should be reduced to 0 (Short connection between Rj45 No.5 and No.6). To use this function, it is necessary to cooperate with the APP or webpage to enable the DRM function through machine settings. Please refer to the APP or webpage settings or consult the installation supplier for details.

Datasheet

INPUT DATA (PV)

Max. DC Input Power	9000W 12000W 15000W 15000W
Start-up Voltage	200V
Max PV Voltage	1000V
MPPT Range	200V - 850V
Nominal Voltage	600V
Max. Short Current (per str	ring) 20A
Max. Input Current (per str	ing) 15A
MPPT Tracker / No. of Strin per MPPT Tracker	ngs 2/1

OUTPUT DATA (AC)

Nominal AC Output Powe	r 6000W 8000W 10000W 11000W
Max. Apparent Power Output to Utility Grid	6000VA 8000VA 10000VA 11000VA
Max. Output Current	8.7A 11.6A 14.5A 15.9A
Nominal Voltage / Range	400/380VAC, 3W/N/PE
Frequency Range	50 / 60 Hz; ±1%
Power Factor (Full Load)	>0.99
Power Factor Range	0.8 Lagging 0.8 Leading
THDI (Nominal Power)	<3%
AC Connection	Three Phase

BATTERY

Battery Type	Li-ion
Battery Voltage Range	200VDC ~ 800VDC
Nominal Voltage	450VDC

Charge / Discharge Current	25A / 25A
Max. Charge / Discharge Power	6KW/6KW 8KW/8KW 10KW/10KW 11KW/11KW
Communication Interface	CAN
BACKUP TERMIN	IAL PARAMETER (AC)
Maximum apparent power	6000VA 8000VA 10000VA 11000V/
Nominal AC Output Power	6000W 8000W 10000W 11000W
Nominal Voltage	400/380VAC, 3W/N/PE
Max. Output Current	8.7A 11.6A 14.5A 15.9A
Nominal Frequency	50 / 60 Hz; ±1%
Automatic Switch Time	<10ms
THDv (Linear Load)	<3%
GENERAL DATA	
Dimensions	658H x 214D x 480W (mm)
Weight	35Kg
Charge / Discharge Efficiency	97.5% / 97%
PV Max. Efficiency	97.60%
Euro Efficiency	97%
MPPT Efficiency	99.9%
Protection Class	IP65
Noise Emission (Typical)	<30dB
Operational Temperature	-25°C - 60°C (derating at 45°C
Relative Humidity	0~100%
Altitude	4000m (derating above 2000m)
Inverter Topology	Transformerless
Self-Consumption	<15W
FEATURES	
Display LCD	LED & APP
INTERFACE	
Communication	BMS: CAN Meter: RS485 Portal - WiFi (USB)/ LAN

CE, UKCA, IEC 62109-1&2, EN50549, G98, G98/NI, G100, CEI 0-21, VDE 0124, N4105, AS/NZS 4777.2



INDICATOR DESCRIPTION

INDICATOR	STATUS	DESCRIPTION	
OFF	OFF	Inverter is off or enable the	
		holding register 347	
	Blink at the on 1S off 1s frequency	Idle or Self-checking	
	Blink at the on 2S off 2s frequency	Bypass, no system fails	
	Blink at the on 3.5S off 0.5s	Under on/off grid mode, battery	
	frequency SOC is under discharge limit SC		
		and battery is running normally	
	Normally On	Under on/off grid mode	
GREEN		1. Battery SOC is under	
		discharge limit SOC, and battery	
		is running abnormally;	
		2. Battery SOC is over the	
		discharge limit SOC, and battery	
		is running normally	
		3. Battery SOC is over the	
		discharge limit SOC, and battery	
		is running abnormally	
RED	Blink at the on 2S off 2s frequency	Bypass, and has system fails	
	Normally On	Inverter failed and stop running	
	Blink alternately at the 0.2S green	DSP and BMS firmware	
RED AND	and 0.2s red frequency	upgrading	
GREED		(There is no indicator for the ARM	
		upgrading, only buzzer)	





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